

# **NCQC**

## **National Centre For Quality Calibration**

### **Quality Policy**

**We at NCQC are committed to achieve total customer satisfaction and thereby achieve leading name in the field of calibration.**

**We are committed to achieve this by:**

- Developing good professional practices and providing calibration facility that have desired quality in accordance with customer requirements / reference standards to create environment of trust with our customer,**
- Maintaining accuracy, precision and reliability of calibration of services through maintaining standards,**
- Achieving required quality of services as per expectation of customer,**
- Creating culture and environment of excellence that encourage our employees,**
- Complying with the requirements of IS/ISO/IEC 17025:2005 and continually improve the effectiveness of the management system,**

**Devang Jhaveri**  
**Director**

**1<sup>st</sup> September 2011**